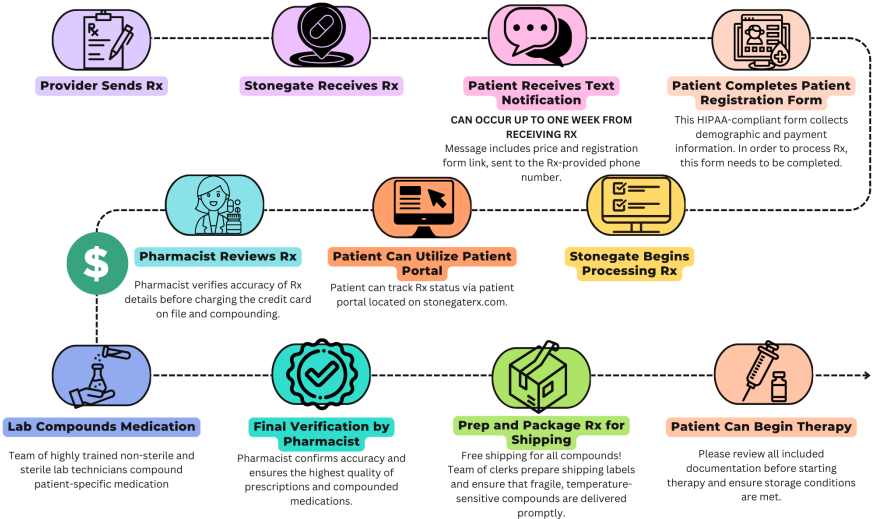


- STONEGATE - PHARMACY

Your Prescription Journey

Located in South Austin, we are a sterile and non-sterile compounding pharmacy dedicated to providing high-quality compounded medications tailored to your needs.

Your provider has sent your prescription to us, and we are committed to getting your medication to you with care and precision. While the order process can be lengthy to ensure the highest quality and safety, our team will contact you as soon as we begin processing your prescription in our system.



How to Reach Us:



(512) 707-2300

Due to the high influx of calls, our call center will take a message and we will get back to you asap



(512) 707-2300

We have a team of techs responding to incoming text messages



williamcannon@stonegaterx.com

Key Information:

Turnaround Time

Due to increased demand, our processing times are impacted. A member of our pharmacy team will reach out to you via text message up to ONE WEEK from when we receive the prescription from your provider.

Our turnaround time is constantly changing due to demand, staffing needs, workflow, and holidays. The initial text message you receive will include our most up to date turnaround time.

Rush Option

You can choose to RUSH your order for an additional \$50. This option is available when you first receive the text message about the cost of your prescription. Note: Rush requests cannot be accommodated once Stonegate begins processing your Rx.

Helpful Resources:



stonegaterx.com

Find FAQs, updates, and access our patient portal



Patient Portal

Check the status of your prescription, update payment information, and request refills directly through our portal

